



# rtSupport

Realtime's rtSupport solution provides comprehensive information technology services to customers in both regulated and non-regulated industries. Our mission is to help stabilize, maintain, secure, and enhance your networking infrastructure in a fast, easy, and affordable manner. Realtime's rtSupport solution allows you and your organization to focus on business success, instead of your networks performance.

## simplifying IT

Our rtSupport includes the following services:

- Network Monitoring and Management
- Intrusion Detection and Prevention Services
- Server Event Log Monitoring and Auditing
- Syslog Monitoring and Auditing
- Patch Assessment and Management
- E-mail Anti-Virus and Spam Filtering
- Desktop Anti-Virus Management
- Successful and Failed Login Monitoring and Reporting
- Security Monitoring User and Group Account Privilege Changes
- Business Continuity
- Network Assessments and Risk Analyses
- Design and Integration Services
- Full Service U.S. based Help Desk



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